PixyEarn Terms and Conditions

Last updated: 13 October 2026

1 About these Terms

These Terms govern your use of PixyEarn, a rewards application operated by SKYLUP AGENCY LTD, an Israeli company registered under number 517380598, at 11 Arlozorov, Ramat Gan, Israel ("PixyEarn", "we", "us" or "our"). Contact us at support@pixyearn.co. "You" means the registered account holder; the eligibility and conduct rules also apply to anyone whom the holder permits to use the account.

By accepting these Terms when creating an account, you agree to them. If you do not agree, do not create or use an account. Our Privacy Policy explains our handling of personal information. Accepting these Terms does not replace any separate consent required for tracking, marketing or identity verification.

Mandatory rights under applicable law take precedence over these Terms. References to our discretion do not permit unlawful, arbitrary or bad-faith decisions.

2 Eligibility

You must be at least 18 years old and legally able to enter into this agreement. Minors may not use PixyEarn, including through a shared account. You may use the app and an offer only where legally permitted and available to you.

Each offer may impose additional age, residence, location, device or new-customer requirements. App availability or an offer appearing in your account does not override those requirements. You must not conceal or misrepresent your location or identity to qualify.

3 Accounts and shared use

Provide accurate registration information, including the account holder's real name and email address, and keep it current. Available sign-in methods are shown in the app. Protect your credentials and notify support if you suspect unauthorized access. Email changes and account recovery may require additional verification.

One person may not create or maintain multiple accounts. The same account may be used on multiple devices, including a replacement phone. A device may not be used for multiple PixyEarn accounts. Different people in the same household may hold separate accounts on separate devices, with no more than three accounts using the same IP address.

The account holder may permit another eligible adult to use the same account and complete offers. The holder remains responsible for authorized account activity, and only the holder may request and receive redemptions and complete our account-holder identity verification. Shared use does not create a separate reward entitlement for another user or permit duplicate accounts, self-referrals or repeated completion of the same offer.

Each person completing an offer must satisfy its own eligibility and identity requirements. Our permission to share a PixyEarn account does not authorize sharing an advertiser account or using another person's identity with an advertiser. The holder's identity verification does not establish the eligibility of another person completing an offer. Buying or selling accounts is prohibited.

4 Offers and participation

PixyEarn displays offers from third-party advertisers and partners. Offers may reward eligible installations, registrations, gameplay, milestones, purchases, subscriptions or surveys provided by third-party advertisers and partners. Rewards are conditional on meeting the displayed requirements and on validation under these Terms.

Read the offer before starting, including its deadlines, required actions, device and country restrictions, purchase requirements and reward amounts. Start through the offer's start button in PixyEarn so that your activity can be attributed. An installation or action performed outside the required flow may not qualify.

For a qualifying completion, the applicable reward is the amount displayed when you first start the offer through PixyEarn, subject to correction of an obvious error. Later changes to the advertised payout do not change that starting amount for you. We may add, remove or stop displaying offers, including offers in progress; removal alone does not resolve whether already completed qualifying activity is payable.

You may not repeat the same offer, including when it appears through different providers. Completing one milestone does not complete all milestones or entitle you to the offer's full advertised total. We do not guarantee the availability of offers or any level of earnings.

5 Tracking and validation

An offer step may appear as pending because it has not been completed, or because a reported completion is awaiting verification. A pending label is not proof that an action has been completed or that a reward has been approved.

A completed action must be attributed to your account and validated by the relevant advertiser or partner and by PixyEarn. We may review compliance, eligibility, tracking and fraud indicators. A reported event may be rejected or reversed if it is duplicated, incorrectly attributed, ineligible, fraudulent, or otherwise fails the offer requirements.

There is no fixed contractual maximum for conversion verification. A conversion may remain pending while validation or investigation is unresolved. If a reported conversion remains unvalidated for two months after it was reported, we reserve the right to cancel it, subject to applicable law. Cancellation is not automatic. Pending conversions are not redeemable and do not start the six-month redemption period.

We may decline or hold a reward where specific fraud indicators or eligibility concerns remain unresolved. Identity verification alone does not validate the underlying activity. For example, genuine identification does not make a country-restricted offer eligible if the person completing it did not meet that restriction.

6 Balances and reversals

Rewards are recorded in US dollars, not points or coins. One dollar of approved balance corresponds to one US dollar of reward value, subject to the redemption options and these Terms. The balance is not a bank account and cannot be transferred between PixyEarn users. Redemptions are offered through gift cards rather than cash withdrawals.

Pending amounts are unavailable for redemption. We may correct duplicate credits and obvious calculation or display errors and remove rewards subsequently rejected or reversed on the grounds described in these Terms. We may cancel a pending redemption funded by those amounts. Adjustments do not create a negative displayed balance.

A reversal does not authorize us to disregard legally protected earned entitlements. If you believe an adjustment is incorrect, contact support with the relevant offer and account details.

7 Requesting a redemption

The minimum redemption is USD 5 of available, validated rewards. PixyEarn charges no redemption fee. Available gift cards and denominations are displayed during redemption and may vary by location and availability. You cannot freely choose a partial redemption amount. A request covers your available balance, or that balance rounded down to the nearest whole US dollar where the redemption flow requires it. The amount is shown before submission.

The account holder must pass identity verification, including an ID check and face check, for each redemption. We also review the underlying conversions and fraud indicators and may request further relevant information. We may decline a request if verification fails or the underlying rewards do not qualify. Do not submit another person's identification as the account holder's own.

For a redemption that requires no additional review, we process the request within two Business Days after receiving the necessary verification information. Business Days are Monday through Friday, excluding public holidays observed in Israel. If additional fraud, eligibility or identity checks are needed, we will inform you and may keep the request pending without a fixed contractual maximum while those checks remain unresolved, or reject it on the grounds set out in these Terms. The two-day period is therefore not an unconditional payment deadline. Mandatory requirements concerning reasonable handling and remedies remain applicable.

8 Six month redemption deadline

You must submit a redemption request covering a validated reward within six calendar months after that conversion is validated. Each validated conversion has its own deadline. The deadline concerns submission of the request, not completion of payment by PixyEarn.

The six-month period does not run while a conversion is pending. If a conversion is validated after a long pending period, the ordinary six-month period starts upon validation.

Subject to mandatory law, a validated reward not included in a redemption request before its six-month deadline expires and is removed from the available balance, including where the balance is below the USD 5 minimum. A timely request does not expire solely because PixyEarn is still processing it, but remains subject to eligibility checks and possible rejection.

9 Tremendous delivery and gift card use

Approved redemptions are fulfilled through Tremendous. A unique reward link is made available in your PixyEarn account, where you select an available gift card. An email is not required for this delivery flow. Keep the link and any gift card code secure.

Submitting a PixyEarn redemption request is distinct from receiving a Tremendous reward link and selecting or using a gift card. For these Terms, delivery occurs when a valid reward link or gift card is actually issued and made accessible to you, not merely when you press the redeem button or when our review begins.

After delivery, Tremendous and the selected issuer's applicable terms govern selection, activation and use, including any disclosed expiry date or restrictions. A Tremendous reward link and the gift card chosen through it may have different conditions. Not every reward expires. Check the conditions and any deadline displayed for your particular reward.

To the extent permitted by law, PixyEarn does not replace, re-credit or refund a delivered reward that expires or is cancelled solely because you did not claim, activate or use it within its applicable deadline. The six-month PixyEarn request period does not extend a provider or issuer deadline. This exclusion does not cover our failure to issue or provide access to the reward, our own error, or rights that cannot lawfully be excluded.

Contact PixyEarn support if you have a delivery or gift card problem. We may coordinate with Tremendous or the issuer. An issued reward is generally final, subject to applicable provider remedies and mandatory law.

10 Purchases and third party services

Some offers require spending money or entering a subscription. You are responsible for reading the advertiser's terms, prices, recurring charges and cancellation conditions before proceeding. Purchases and subscriptions are with the relevant provider; a PixyEarn reward does not guarantee that participation will be profitable.

Refunds or chargebacks may invalidate a reward where they mean the offer requirements were not met. This does not remove your lawful refund or cancellation rights. False purchases, abusive refund patterns and chargeback abuse are prohibited.

Offers involving finance, credit, cryptoassets, gambling or other regulated services are subject to the provider's requirements and local law. A listing is not financial or professional advice and does not guarantee acceptance or results. You must satisfy any higher minimum age or location restriction applicable to that service.

11 Prohibited activity and security checks

You must not use VPNs, proxies, datacenter IP addresses, emulators, rooted or jailbroken devices, modified apps or APKs, device farms, bots, scripts, auto-clickers or other automation to use PixyEarn or complete offers. Location spoofing, advertising-ID resets, fingerprint manipulation, false identities, fabricated evidence and attempts to evade our controls are prohibited.

You must not exploit tracking errors, submit duplicate or ineligible activity, use offers outside their permitted countries, abuse referrals, interfere with the app, or attempt unauthorized access to our systems. Do not send threats, harassment, abusive communications or unlawful or inappropriate attachments to support.

We use automated and manual security checks, including VeriSoul. Automated risk assessments may block access to app features. Our Privacy Policy explains the relevant data processing. A security tool's result is an indicator, not a guarantee that every accepted user or conversion is genuine.

12 Referrals

Where the referral program is available, the referring account receives the displayed referral reward after an eligible referred user successfully completes their first redemption and the referral is validated. The program details shown when participating determine the reward amount.

Genuine household referrals are permitted if the account and device rules are met. There is no general maximum number of referrals, but self-referrals, duplicate accounts and fabricated referrals are prohibited. Invalid referrals may be rejected or reversed and may lead to suspension.

13 Missing rewards and support

Contact us through in-app support or at support@pixyearn.co. Report a missing reward within one calendar month after completing the relevant action. Provide your account identifier, offer name, completion date and relevant evidence, such as screenshots or purchase confirmation. Do not send unnecessary sensitive information.

If an event was not tracked, it is not automatically a payable conversion. We may investigate with the provider; screenshots alone do not guarantee attribution or approval. If the advertiser rejects the claim, we ordinarily reject it too. We may grant a discretionary goodwill credit without admitting liability.

We do not promise a fixed resolution time for disputes involving provider investigation. The one-month reporting period and our internal decision do not override mandatory limitation periods, remedies or rights to contact a regulator or court.

14 Suspension and termination

We may immediately restrict or suspend access and redemptions where there are fraud indicators, suspected violations, security concerns or abusive conduct. We may permanently terminate an account for fraud, material violations or unresolved serious concerns. Restrictions may be applied automatically or manually.

Subject to mandatory law, permanent termination may result in forfeiture of remaining rewards and cancellation of pending redemptions. We do not promise a separate contractual appeal process or disclosure of confidential fraud-detection details. This does not remove a legally required explanation, review, complaint mechanism or judicial remedy.

You may close your account through the app. Subject to mandatory law, closing the account cancels its remaining gains, including pending and validated rewards that have not been delivered. Redeem eligible rewards before closing the account. An issued Tremendous reward remains subject to its provider terms. Account closure and erasure of personal data are separate matters, explained in the Privacy Policy.

15 Discontinuation of PixyEarn

Subject to mandatory law, if we permanently discontinue PixyEarn, outstanding rewards for which no redemption request has been submitted are cancelled immediately, without a contractual grace period. This includes pending conversions and validated but unrequested rewards.

This provision does not cancel an otherwise valid redemption request already submitted solely because the service closes, and it does not itself invalidate a reward already delivered through Tremendous. Any legally required notice or protection of accrued rights continues to apply.

16 Intellectual property and support materials

We and our licensors retain the rights in PixyEarn, its branding, software and content. You receive a limited right to use the app for its intended personal purpose while complying with these Terms. You may not copy, resell, scrape, clone or reverse engineer the app or its content, except where mandatory law permits an activity that cannot be restricted.

You retain ownership of material submitted to support and permit us to use it as necessary to investigate, respond to and document your request. Submit only material you may lawfully provide. This permission does not grant us an unrelated advertising use of your attachments.

17 Availability and responsibility

We do not guarantee uninterrupted or error-free access, continued availability of any offer or gift card, or a particular amount of earnings. We may carry out maintenance and correct errors. We remain responsible for obligations and rights that applicable law does not allow us to exclude.

To the extent permitted by law, we are not responsible for losses caused by your failure to follow offer requirements, unauthorized changes to your device, or third-party conduct outside our reasonable control. We exclude liability for indirect or consequential losses only to the extent that exclusion is lawful in your circumstances.

Nothing in these Terms excludes liability for our fraud, deliberate misconduct, gross negligence, or any other liability that cannot lawfully be excluded. No liability exclusion cancels an obligation to deliver an otherwise lawfully payable reward. You are responsible for taxes applicable to rewards you receive.

18 Changes and governing law

We may update these Terms to reflect changes in the app, provider arrangements, legal requirements or security needs. We will identify the revised effective date and notify you of material changes before they take effect where required. Changes will not retrospectively remove mandatory rights or alter the locked starting payout of an offer except as expressly described for obvious errors.

Israeli law governs these Terms, without depriving consumers of mandatory protections applicable in their country of habitual residence. Disputes may be brought before the competent courts in Israel, subject to any mandatory right to bring proceedings in another competent court. These Terms do not require arbitration or waive collective remedies available under applicable law.

If a provision is unenforceable, the remaining provisions continue to apply to the extent legally possible. Contact SKYLUP AGENCY LTD at support@pixyearn.co or 11 Arlozorov, Ramat Gan, Israel regarding these Terms.